

To Whom it may Concern

Date:  
20 June 2013

Enquiries:  
Tel +27 11 800 8639

### ESKOM'S RESIDENTIAL HEATPUMPS REBATE PROGRAMME

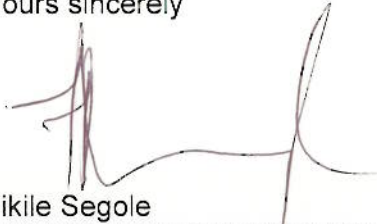
The Programme was launched in 2011 and the rebate uptake had increased significantly during this period. However of NERSA's Multi-Year Price Determination application (MYPD 3) decision, the Residential Heat Pump Rebate Programme will be discontinued.

We are currently engaging with NERSA to determine the exact date for the winding down period and will communicate with you in due course in this regard.

Should you require any further clarification, please do not hesitate to contact the heat pump team.

Thank you for your participation in the Programme.

Yours sincerely



Fikile Segole  
**SENIOR MANAGER (INTEGRATED DEMAND MANAGEMENT)**